

***India Rainbow Community
Services of Peel***



***“Reaching out to
those in need”***

Annual Report 2005-06



India Rainbow is a charitable, non-profit, community based organization. Services provided are non-religious and non-political.

Our Mission: *To provide services for integration into Canadian society and meet the social services, training and health needs of the Peel immigrant community.*

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President and Executive Director's Report



Manjeet Puri
President



Kitty Chadda
Executive Director

India Rainbow has entered the third decade of providing community service in Peel. At our 20th Anniversary celebrations in September 2005, Honorable Dalton McGuinty, Premier of Ontario honored us as the chief guest. More than 500 community members joined us to celebrate the event.

We continue to uphold the spirit of our founding members by staying close to their pioneering vision of integrating immigrants into the Canadian society - through support, guidance, education, and training.

At this mature stage of the organization, the Board of Directors has undertaken several initiatives to steer the organization towards long-term stability by developing and implementing a sound business plan, keeping current on changing legislation and trends relating to charities, monitoring and assessing the internal functioning of the Board itself, and maintaining good corporate governance practices. We will continue to work closely with the Policy Advisory Committee to the Board on these initiatives in the coming year.

This report gives details of our programs and services, and we encourage you to learn about them. We would like to highlight some notable achievements in this last year, all of which were additional to our regular programs and services.

Program Evaluation: Under the stewardship of Renu Minhas, vice president, formal evaluation of the Youth and Women's programs was completed, and several recommendations were implemented. Fortunately, the United Way of Peel also initiated training for Outcome Based Evaluation around the same time, and we availed this opportunity to train senior staff, board members and volunteers. The Long-Term Care program and its varied components are evaluated at regular intervals. Other programs are slated for review in the new fiscal.

Review of Human Resources policies: HR policies were reviewed, revised, and updated according to the current labour regulations. Job descriptions for front line staff are complete, and work is in progress to update the job descriptions for management and supervisory positions.

Policies and Procedures: The Board has identified the need to formally document Policy and Procedures for all facets of our operations. Keeping in mind the enormity of this task, we will consider outsourcing parts of this project.

Future Directions: We have started using the Capacity Building Self-Assessment Tool (provided by the United Way) to help us identify the gaps in programs, services, community needs, and staff and board development. This, in turn would help us develop our strategic plan for the next five years.

From an organization that served only a handful of South Asian seniors' 21 years ago, to an agency that now helps over 8,000 individuals each year, India Rainbow is proud of the stellar role it plays in the community. Our accomplishments are due in large part to the dedication of our Board, staff, and volunteers. We take this opportunity to thank all those who helped us reach this far.



Programs and Services

India Rainbow Community Services of Peel (IRCS) was founded in 1985 by concerned members of the South Asian community to meet the settlement and social services needs of newcomers from South Asia.

Currently, with our expanded mission, we provide educational, social, settlement, health, and employment related services to new immigrants in Peel. The organization is managed by a voluntary Board of Directors which ensures that the agency meets legal requirements for the conduct of the agency's business and affairs. It adopts policies which determine the purposes, governing principles, functions and activities, and courses of action of the agency. Included in this document are the progress reports on activities of various programs and services offered by India Rainbow in the past fiscal year.

Settlement Services

Direct settlement services are provided to immigrants for helping them better integrate into the Canadian society. We are contacted by many people who are planning to come to Canada after getting their permanent residence papers. Our settlement counsellors respond to their inquiries so that they can plan ahead for a smoother transition.



Newcomers are assisted with information on education, employment, evaluation of educational qualifications, counselling, translation and interpretation, health and social insurance numbers, housing, banking procedures, schools, daycares etc. Networking meetings for professionals are organized for group support and job leads. Many seniors are assisted with Old Age Security, Canada Pension Plan, Guaranteed Income Supplement and housing. Newcomers are also assisted with filling out forms for Permanent Resident Card, Child Tax Benefits, passport, visa, citizenship, and name change. Newcomers are also referred to Job Search Workshops, English language training, and co-op courses.

We partner with local libraries to deliver workshop on different topics to reach a larger audience. Outreach is done on TV, radio, at the libraries, government offices and in the neighbourhood.

62 group orientation sessions were conducted in the past year. Topics included effective resume

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writing, interview skills, health system in Ontario, orientation to Canada, parenting, Canadian customs, rights and responsibilities, housing, and RRSP. Free income tax clinics were organized for low-income families. Legal information is given and certification of documents is done through volunteer lawyers.

Newcomers are encouraged to engage in volunteer work to get work experience. Those needing computer skills are encouraged to join our subsidized computer classes.

Total newcomers served:	1387
Repeat clients:	1342
Others (services provided over the phone and in group settings):	1221
Total:	3478

Language Instruction for Newcomers to Canada (LINC):

Since 1993, new immigrants have gained extensive English language training under the LINC program, funded by the Department of Citizenship and Immigration Canada. This is where students not only learn English in an informal setting, but also make friends. From youth who need to polish their reading, writing and public speaking skills, to homemakers who need to communicate with teachers or neighbours, to seniors who have never been to school, or to professionals who are ready for the workforce.



The purpose of the program is to provide basic communication training in one of Canada's official language to adult immigrants so that they may acquire the necessary language skills to integrate into Canadian society by teaching them life/survival skills. We offer 12 part time LINC classes from Level 1 Literacy to Level 5 in Mississauga and Brampton.

The curriculum guidelines are based on various themes like Canadian law, education, employment, geography, food, clothing, current events, travel, transportation, health and safety, housing etc. The

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ability to use language is to function effectively for personally identified purposes - from such a basic task as talking to a child's teacher, using the library or public transit, filling out application forms, getting ready for the job market, knowing one's rights and responsibilities, understanding the functioning of municipal, provincial and federal government, among other things. LINC is about learning all aspects of settling in Canada by increased competencies in four skill areas of listening, speaking, reading and writing.

LINC students can avail free childminding facilities provided at both LINC sites. Our staff have Early Childhood Education (ECE) Diploma with certification in First Aid and CPR. The focus of the program is to provide a nurturing environment to help children develop their full potential.

Age-appropriate activities like arts and crafts, circle time, story telling, songs, dances and group play are planned into the daily routine. Recognizing that most children in the program are newcomers, special emphasis is laid in promoting social skills and language development through everyday activities.

Mississauga

Number of LINC students enrolled: 1515
Number of children in childminding 345

Brampton

Number of LINC students enrolled: 1546
Number of children in childminding 253

Job Search Workshops

The Job Search Workshop (JSW) program is operating from our Brampton and Mississauga locations since 1999. The province wide program's mission is to provide pre-employment workshops to newcomers in preparation for a job search. The resource centre offers one to one counseling. 73% of our clients



were successful in their job search after attending our workshops and career counseling, while 63% secured positions in their own fields in this last year. This is particularly rewarding in spite of clients facing various obstacles such as, licensing, systemic barriers, and lack of recognition of international credentials and experience.

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We recognize that our highly skilled client group, in addition to job search preparation, require a systematic job related action plan based on individual needs assessment. We continue to expand upon the primary initiative of job search preparation to avoid underemployment, and assist clients through the process of attaining a long-term occupational goal. Within 3-6 months of attending our workshops, counselling sessions and using the resource centre, our clients develop a clear, realistic and attainable career path and enjoy gainful employment.

The Job Search Workshop program staff is committed to educating the mainstream community, employers and public at large on the challenges faced by immigrant professionals by actively partaking in television appearances, writing newspaper articles, undertaking surveys, partnering with local organizations, delivering presentations and advocating on behalf of clients.

Mississauga		Brampton	
Clients attended workshops	233	Clients attended workshops	202
Employed	110	Employed	148
Clients counselled	287	Clients counselled	243
Resource centre attendance	403	Resource centre attendance	820
Referrals	122	Referrals	138

Long-Term Care

Long-Term Care services are provided to the frail elderly with chronic illness and disability such as Alzheimer's, dementia, arthritis, diabetes, stroke, cancer, muscular dystrophy, and multiple sclerosis etc. at the Rainbow Adult Day Centre for Long-Term Care. This centre has been operating since May 2001. These services are language and culture specific. Clients are referred by doctors, Community Care Access Centre (CCAC), hospitals, occupational therapists, family members and community members.

Intake and assessments are conducted at the clients' home, in the hospitals and at the Centre.

Day programs are held Monday to Friday from 8:30AM to 5:00PM. A nominal fee of \$15 per day is charged to partially cover the cost of providing hot, nutritious meals and activities associated with the program. Activities such as music and art therapy, mental stimulation, light exercise, educational workshops and games are offered in a safe and caring environment supervised by professionally trained staff. A therapeutic garden and deck promotes outdoor activities.

Mental stimulation exercises are conducted with Alzheimer's clients on a one-on-one basis or in small groups in the morning and afternoon. With the increase in number of Alzheimer clients in the

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day program, and since each is at a different stage of the disease, various types and levels of activities are conducted concurrently with the help of volunteers. Volunteers and student placements assist clients in the day program with exercises, feeding, and walking. Monthly presentations are organized for clients, volunteers and caregivers. Some of the topics are stress management, anger management, information on mobility equipments, services provided by CCAC, Transhelp, and admission to long-term care facilities. The program also provides informal respite care to caregivers as well as family members.



Friendly Visiting service is provided to elderly clients who are shut-in and are unable to come to the Centre. Regular contact is made with them to ensure their safety and well-being.

Support and counselling is on-going for clients and their family members on an individual basis and/or in small group settings.

Caregiver support and counselling is provided to caregivers on a one-on-one basis or in small group settings. Monthly educational presentations are facilitated by healthcare professionals on various illnesses and disabilities. The group meets on the last Tuesday of each month from 6:00PM to 8:00PM.

Transportation assistance is given in accessing services from Transhelp, private taxis or volunteer drivers. We have done a purchase of service agreement with The Canadian Red Cross to provide transportation for cognitively impaired clients and those not eligible for Transhelp services.

Information and referrals are provided regarding Old Age Security, Canada Pension Plan, Ontario Disability Support Program and other social programs.

Outreach is done through ethnic media, local newspapers, TV, and radio programs. We have conducted seven presentations to mainstream organizations in the past year.

Evaluation of our program and services is done regularly and changes are implemented as needed.

South Asian Meals On Wheels Program: In April 2005, we initiated a pilot program of 'Meals on Wheels' service to South Asian clients. This service was made available to individuals unable to prepare meals for themselves due to a disability or long-term illness and were homebound.

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At the end of the pilot, it was observed that low demand for meals, clients' unique dietary needs, inadequate caterers, lack of committed volunteer drivers and the large catchment area of Peel made it very challenging to continue this service. We are currently negotiating with the Red Cross to amalgamate this service with their regular 'Meals on Wheels' program.

	Individuals served	Units of services
Day Programs	119	3522
Friendly visits provided:	211	3395
Reassurance checks conducted:	249	8798
Caregivers training:	145	7869
Caregivers support and counselling:	111	1836
Transportation assistance provided:	127	1832

Seniors' Program

The key objective of India Rainbow's seniors' program is to reduce isolation and loneliness and to provide mental stimulation activities to women and men over 60. We have about 25 seniors in the Tamil group and about 35 seniors in Punjabi group. Both these groups meet once a week in Mississauga on Thursdays.



A group of 20 senior women meets each Tuesday in Brampton. Presentations are conducted on healthy eating, and health related issues, long-term illnesses, proper use of medication, fire safety, preventing falls, and the importance of exercise. Cultural events are celebrated with enthusiasm and clients demonstrate their talents. Supportive counselling to all seniors and friendly visits to the infirm are provided as needed. Field trips are arranged, weather permitting.

Volunteer Management

Volunteers are an integral part of IRCS. Their selfless contribution of time, energy and skills are valued and appreciated. Most volunteers approach India Rainbow through word of mouth and our website. They receive orientation and are interviewed, matched and placed with different programs

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according to their skills and interests, at various locations. They are provided with basic training before they start volunteering.

Four education sessions were arranged on ailments and dealing with difficult behaviour to educate volunteers at our Long-Term Care program.



Friendly visitors meet clients in their homes, hospitals or nursing homes. Our volunteers also provide interpretation services during doctor's appointments, Transhelp assessments, and grocery shopping for clients who are unable to do so due to serious health reasons.

Six volunteers from India Rainbow received the Ontario Volunteer Service Awards for 5, 10 and 15 years of dedication and commitment to the organization. Two volunteers have been nominated for helping newcomers in their settlement process in Ontario through the Ministry of Citizenship and Immigration Canada. At our annual recognition event, volunteers are recognized with silver, gold, platinum and outstanding award. Volunteers who have contributed over 500 hours in a year receive Star of the Year Award.

Volunteers and students received orientation	158
Volunteers and students placed	88

Women's Services

IRCS has provided culturally and linguistically sensitive services to approximately 518 new clients and approximately 4292 units of service to women and their children affected by domestic violence. Most women were identified as suffering physical, economical, emotional or psychological abuse. Some of the services we provide include crisis intervention, safety plan, support, advocacy, legal assistance, housing, social assistance, support groups, transitional support plans, referrals to other community resources, etc. Outreach is done on an ongoing basis with other networking agencies in Peel and GTA.

Since 1997, The Women's Wellness Group has been successfully providing a supportive network to

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women and children at Mississauga and Brampton. It meets weekly and women attend not only for socializing but to learn new skills, get information and develop new tools to improve and enhance their lives. Some of the workshops conducted were on family law, restraining order, bail conditions, Criminal Justice System, information on Victim Witness Assistance Program, Victim Services of Peel, effects of woman abuse on women and children, implications of calling 911, stress management, women's health mobile clinics, legal aid, landlord and tenant issues, healthy eating exercise, self care workshops, laughter therapy, sewing, playing bingo, and memory games. Festivals like Diwali, Christmas, Eid, Vaisaki, Mother's Day, International Women's Day, Hanukkah, etc. were celebrated. Women enjoyed coming to these groups as they felt connected, supported, nurtured, valued and empowered. They enjoyed learning new skills and developed tools to cope with their situations in a positive and constructive way. This group was attended regularly by 15- 20 women every week in the Mississauga. This group has been temporarily suspended due to high number of clients in crisis, shortage of staff, reliable volunteers, and lack of funding for bus tickets.



Women's program also organized legal clinics and workshops in partnership with South Asian Legal Clinic of Ontario (SALCO) once a month in Brampton and Mississauga.

Some of the committees represented by our staff are: Peel Committee Against Woman Abuse (PCAWA), its subcommittees and work groups, Helping End Abuse for Life Network (HEAL Network) Committee, Children's Aid Society and Violence Against Woman Protocol Committee, Mentoring for Change Steering Committee, Internal Women's Committee etc. India Rainbow is also committed to other initiatives like the Referral Project through PCAWA.

Helping End Abuse for Life (HEAL Network):

This is an early intervention program which assists abused women in helping their children who have been impacted from the exposure to woman abuse. India Rainbow Community Services of Peel is one of the partner agencies in the HEAL Network.

As a part of the collaborative, we have been successfully running preparatory closed groups for women and children coming out of abusive relationships, conducted outreach, public educational

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workshops etc. We are also involved in conducting closed group for women and children with the collaboration of HEAL Network. Ongoing outreach with networking agencies and media was done throughout the fiscal year.

Youth Program

We have one youth worker who is kept very busy providing short term and long term assistance to clients from schools across Peel. Client base is varied - from children in kindergarten to young adults. Services provided include crisis and support counseling for troubled children and youth experiencing settlement issues, cultural conflicts and those witnessing domestic violence.



Our Youth Worker and Parenting Worker often work together to provide mediation to families experiencing conflicts. Client focused family counseling is provided to preserve the family structure and healthy relationships.

We conducted a two-week summer camp for children. There were 20 children each week.

One of the goals of the program is to convey cultural information to partner agencies and strengthen our relationships with them. Feedback says that our presentations are useful. Requests for our presentations are made approximately once per year per institution. Multiple presentations were made at one school.

The school boards have been very supportive of our Youth program and have sought our services for their students and their families.

Clients served:	123
Summer Day Camp attendees:	40
Presentations conducted:	30



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Incest Awareness and Education Project

Incest Awareness Education for the South Asian community is a short term project funded by the Ministry of Attorney General, Ontario Victim Services Secretariat. As a part of this project we are conducting presentations in the community, to educate and raise awareness around this issue with the aim of protecting our children.

Positive Parenting

This program provides services for parents and grandparents. Services include presentations to schools and staff. Referrals come from Children's Aid Society, principals, social workers, doctors and parents themselves. Individual support and counseling is given to parents as and when needed throughout the year. Mediation is conducted for various families in partnership with youth workers.

Families served: 36

Housing and Support Peel (HASP)

The partnership initiative with Supportive Housing In Peel (SHIP) is in its fifth year. India Rainbow continues to provide support to clients living in designated housing units in Mississauga and Brampton. We provide case management services such as assisting clients move to independent homes, support for maintaining the homes, providing linkages to community resources such as hospitals, Ontario Disability Support Program, Ontario Works etc. We encourage clients to enrol in educational or vocational programs, volunteer, and help them find meaningful employment. We organize recreational activities as a means to develop social skills. Home visits is a major part of the support worker's responsibility. During these visits, a variety of life skills such as cooking, laundry, cleaning, shopping and budgeting are taught. Needs of each client differ based on education, age, language, religious, and cultural background and impact of illness. Efforts, therefore, have to be tailor-made for each individual. We also provide support services to clients awaiting assessment, who require short term assistance and counselling or those not eligible under the SHIP mandate.

The success of the initiative can be judged from the fact that we continue to receive more referrals from within the community, doctors and community agencies.

Short term support and counseling provided: 25 clients and families



Rainbow Connection

India Rainbow's quarterly newsletter, Rainbow Connection has a circulation of 750-1000. It is distributed to members, networking agencies, government organizations and schools in Peel. We also offer low-cost advertising space in the newsletter. The newsletter can also be viewed on our website at www.indiarainbow.org

Annual Dinner and Dance

Our Annual Dinner and Dance enables friends of India Rainbow to enjoy an evening in a formal social setting, while raising much needed funds. Last year we celebrated our 20th anniversary with a gala Dinner and Dance on September 16, 2005. Chief Guest Honourable Dalton McGuinty,



Premier of Ontario, congratulated the organization on twenty years of outstanding success.

Fundraising

Fundraising activities are ongoing throughout the year. Fundraising efforts have achieved good results and generated much needed revenue. Some of the activities included arts and craft sales, fee-for-service in some areas, day camps and bingo.

Policy Advisory Committee to the Board

The Policy Advisory Committee established in 1998 continued to provide independent and objective recommendations for the Board's consideration on several important issues such as a process for program evaluation, constitutional changes, process for initiating new or enhanced programs, preparing for any health and medical emergency /pandemic, etc. The Board continues to seek the committee's advice / comments on all major policy issues and changes. Members appointed to this committee have proven skills in public policy formation, program analysis and evaluation. Currently, the committee has a full roster of seven members.



INDIA RAINBOW COMMUNITY SERVICES OF PEEL

Statement of Operations

Year ended March 31, 2006, with comparative figures for 2005

	2006	2005
Revenue:		
Grants:		
Government of Canada	\$ 354,234	\$ 417,062
Province of Ontario	1,008,952	825,099
United Way	50,703	49,466
Other grants	15,692	3,000
Donations	7,681	8,830
Membership fees	1,830	2,289
Fundraising activities	61,274	163,978
Fees for non-funded services	165,476	153,868
Interest	13,763	4,278
	1,679,605	1,627,870
Expenses:		
Day Program Long-Term Care	123,629	129,721
Youth and Parent activities	57,591	58,997
Women's activities	160,189	124,303
Settlement activities	413,875	374,560
Public relations	4,560	6,221
Fundraising activities	21,170	117,404
Summer Employment Program	19,431	15,460
Long-Term Care (Friendly Visiting & Volunteers Project)	51,972	56,297
Long-Term Care (Security and Check)	15,497	18,961
Long-Term Care (Transportation)	25,634	18,705
Long-Term Care (Alzheimers/Other Aging Dementia)	278,785	250,942
Long-Term Care (Caregiver Support - Support and Counseling)	87,042	91,423
Long-Term Care (Caregiver Support - Training, Information & Education)	142,102	32,533
Long-Term Care (Elder Help - Peel - Friendly Visiting)	34,448	34,947
Long-Term Care (Elder Help - Peel - Security Checks/Reassurance)	6,153	5,053
Long-Term Care (Meals on Wheels)	33,300	--
Peel Collaborative Housing Project	61,608	60,698
Computer skills and training	5,482	10,064
Administration and general	53,954	123,002
CDSPP Diabetes Project	--	80,068
	1,596,422	1,609,359
Excess of revenue over expenses before transfers from (to) reserves	83,183	18,511
Transfer (to)/from youth programs internally restricted reserve, net	(6,182)	5,510
Transfer (to)/from special program internally restricted reserve, net	(34,284)	(11,997)
Transfer (to)/from administrative support internally restricted reserve, net	(16,941)	(11,000)
Transfer (to)/from Leasehold improvement internally restricted reserve, net	(25,000)	--
Transfer (to)/from Unrestricted reserve	50,000	--
Transfer (to)/from Contingency reserve	(50,000)	--
	(82,407)	(17,487)
Excess of revenue over expenses	\$ 776	\$ 1,024

Auditor—Sandip Jaswal, Chartered Accountant

The above financial report has been extracted from India Rainbow's audited financial statements.

Detailed financial statements are available upon request.



Language Instruction for Newcomers to Canada ("LINC"):

During the 1993 fiscal year, the Corporation entered into a contract with Citizenship and Immigration Canada ("CIC") for provision of a program entitled LINC, with a view to facilitating new immigrants' social, cultural, economic and political integration into society.

Instruction is provided in English. Classes are conducted at various times throughout the year. CIC provides full funding for the project, within limits of budgets submitted.

As required by the terms of the agreement, LINC accounts are shown separately below, although the program is an integral part of the Corporation's operations.

It is management's intention to file renewal proposals on a continual basis for extension of the program for further periods.

The LINC statement of financial position as at March 31, 2006, with comparative figures for 2005, is as follows:

	2006	2005
Assets		
Current assets:		
Cash	\$ --	\$ --
Accounts receivable	85,610	78,011
Prepaid expenses	5,892	5,541
	\$ 91,502	\$ 83,552
Liabilities		
Current liabilities:		
Bank indebtedness	\$ 15,680	\$ 3,791
Accounts payable and accrued liabilities	9,741	565
Due to India Rainbow	66,081	79,196
	\$ 91,502	\$ 83,552

The LINC statement of revenue and expenses for the year ended March 31, 2006, with comparative figures for 2005, is as follows:

	2006	2005
Grant:		
Government of Canada	\$ 856,105	\$ 839,261
Expenses:		
Personnel costs	597,283	587,158
Teachers, students and children's supplies and expenses	16,527	13,663
Field trips	2,687	2,690
Rent and insurance	164,053	152,097
Telephone	4,358	4,378
Office and general	10,992	9,941
Utilities	10,727	10,657
Equipment lease	4,961	5,413
Travel and transportation	24,520	33,336
Administration and fees	16,000	16,000
Outreach	590	776
Repairs and maintenance	1,240	1,084
Furniture and equipment	2,167	2,068
	856,105	839,261
Excess of revenue over expenses	\$ --	\$ --



Board of Directors



Manjeet Puri
President



Renu Minhas
Vice President



Gulab Dhole
Treasurer



Bhushan Sood
Secretary



Satvinder Arora
Joint Secretary



Esa Para Esananda
Past President/Member



Nirmala Venkatesh
Member



Charanjit Luthra
Member



Surjit Singh Chahal
Member



Harpreet Arora
Member



Sheela Devi Joshi
Member



Kitty Chadda
Executive Director, Ex-officio

Thank you to our Funders

Citizenship and Immigration Canada: Language Instruction for Newcomers to Canada (LINC), Immigration Settlement Adaptation Program (ISAP), Job Search Workshops (JSW)

Human Resources and Skills Development Canada (HRSDC): Summer Employment Experience

Ontario Ministry of Citizenship and Immigration: Newcomer Settlement Program (NSP)

Ministry of Community and Social Services: Violence Against Women Prevention (VAW), Helping End Abuse for Life (HEAL Network)

Ministry of Health and Long Term Care: Long-Term Care (LTC), Housing And Support in Peel (HASP)

United Way of Peel Region: Youth Program

Ministry of Attorney General, Ontario, Victim Services Secretariat: Incest Awareness and Education Project



Our Objectives

- To assist the immigrant community to integrate into mainstream Canadian society through education, training, counseling, referral, information and bridging barriers (to integration).
- To assist and educate the community on healthcare needs.
- To provide family counseling and/or referral services in family crisis situations.
- To identify problems associated with the duality of cultures for children of immigrants and to provide opportunities for resolving them through education.
- To inform the mainstream Canadian community about the value system of first generation Canadians.
- To raise funds for programs and projects related to achieving the objectives of the organization.
- To strive for providing language and culture specific services as appropriate.

Our Locations

Mississauga:

Main Office: 3038 Hurontario Street, Suite 206, Mississauga, ON L5B 3B9
Phone: 905-275-2369 Facsimile 905-275-6799 e-mail: ircs@indiarainbow.org

Job Search Workshops: 25 Agnes Street, unit # 3 Mississauga, ON L5B 3X7
Phone: 905-275-1976 Facsimile: 905-275-9225

LINC: Phone: 905-273-4932 Facsimile: 905-275-6799

Long-Term Care: 415 Matheson Blvd. East, Mississauga, ON L4Z 2H2
Phone: 905-507-6099 Facsimile: 905-507-1787

Brampton:

Branch Office: 9446 McLaughlin Road North, Unit # 1, Brampton, ON L6X 4H9
Phone: 905-454-2598 Facsimile: 905-454-2762

Job Search Workshops: Phone: 905-459-8788 Facsimile: 905-454-2762

LINC: 345 Queen Street West, Unit # 9, Brampton, ON L6Y 3A9
Phone: 905-459-4776 Facsimile: 905-459-4347





India Rainbow Community Services of Peel

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A United Way Funded Agency